# cents

Due Diligence Checklist for Buying a Laundromat



### **Preliminary Assessment**

### MARKET RESEARCH

Aspect		Notes	
	Area demographics Population, income levels, renter vs. homeowner percentages		
	Competitor analysis Number of laundromats in the vicinity, services offered		
	Growth potential Residential or commercial developments		
BUS	BUSINESS LOCATION		

Aspect		Notes
	Visibility and accessibility of the laundromat	
	Foot traffic in the area	
	Parking availability	

### **Business Financials**

#### **INCOME STATEMENTS**

Aspect	Notes	
Review income & expense statements for at least 2-3 years		
Assess seasonal fluctuations in revenue		
TAX RETURNS		
Aspect	Notes	
Verify the business's reported earning with official tax documents		
UTILITY BILLS		
Aspect	Notes	
Analyze monthly costs for water, electricity, gas, and other utilities for the past 12-24 months		
ACCOUNTS PAYABLE AND RECEIVABLE		
Aspect	Notes	
Check for outstanding debts or overdue payments		
EQUIPMENT LEASE OR LOAN AGREEMENTS		
Aspect	Notes	
Review terms for leased or financed equipment		



### **Equipment & Inventory**

### **EQUIPMENT CONDITION**

Aspect		Notes	
	Inspect washers, dryers, coin machines, and other operational equipment		
	Note the age and maintenance history		
	Identify warranties or service contracts in place		
SUP	SUPPLIES		
Aspect		Notes	
	Inventory detergents, vending machine items, and other consumables		
PLUMBING & INFRASTRUCTURE			
Aspect		Notes	
	Evaluate the state of the plumbing, drainage, and ventilation systems		



### Operations & Management

Aspect		Notes	
	Review employee contracts, schedules, and payroll records		
	Understand employee turnover rates		
PRO	PROCESSES		
Aspe	ect	Notes	
	Understand existing procedures for maintenance, cleaning, and customer service		
TECHNOLOGY			
Aspe	ect	Notes	
	Assess the use of POS systems, card payment integrations, or mobile apps		
SERVICE OFFERINGS			
Aspe	ect	Notes	
	List all services offered (wash-and-fold, dry cleaning, vending machines, etc.)		
	Evaluate customer demand for these services		



## **Legal & Regulatory**

#### PERMITS & LICENSES

Aspect		Notes	
	Verify business licenses, health permits, and occupancy certificates		
LEAS	LEASE AGREEMENT		
Aspe	ct	Notes	
	Review the terms of the property lease and verify landlord permissions for business operation		
ENV	ENVIRONMENTAL REGULATIONS		
Aspe	ct	Notes	
	Check for compliance with wastewater disposal and chemical usage regulations		
ZONING LAWS			
Aspe	ct	Notes	
	Ensure the property is zoned appropriately for a laundromat		
LITIGATION			
Aspe	ct	Notes	
	Investigate any past or ongoing lawsuits involving the		



## **Customer & Market Analysis**

#### **CUSTOMER BASE**

Aspect		Notes	
	Review customer demographics and satisfaction		
	Evaluate loyalty programs or repeat customer rates		
REP	REPUTATION		
Aspe	ect	Notes	
	Analyze online reviews and social media presence		
PRICING STRATEGY			
Aspect		Notes	
	Compare service pricing with competitors in the area		

### **Transition Planning**

#### OWNER TRAINING

Aspect	Notes	
Determine if the current owner is willing to train the buyer during the transition		
SUPPLIER RELATIONSHIPS		
Aspect	Notes	
Identify key suppliers and assess current contracts or agreements		
MARKETING		
Aspect	Notes	
Review existing marketing efforts and opportunities for improvement		
BUSINESS RECORDS		
Aspect	Notes	
Secure copies of all operational and procedural manuals		

### **Valuation & Financing**

#### **BUSINESS VALUATION**

Asp	ect	Notes
	Appraise the laundromat's worth based on financials, equipment, and goodwill	

#### Methods for Valuing

Utility Usage Method	The Coin Count Method	The Document Method
(# Gallons Use by Machine #1) x (Average Turns Per Day) x (Vend Price) = Monthly Income of Machine #1	Collect coins over a series of weeks	Request forms like business taxes and bank deposit statements

#### **FINANCING OPTIONS**

Aspe	ect	Notes
	Explore financing through banks, SBA loans, or private lenders	

#### **BREAK-EVEN ANALYSIS**

Aspect		Notes
	Project the time to recover the initial investment	

